#AutoProCampaign

Terms and Conditions



#AutoProCampaign (the "Campaign") is organized by Tokio Marine Insurans (Malaysia) Berhad (TMIM). The customer shall read these Terms and Conditions before participating.

Campaign Period

The Campaign runs from 1 October to 31
 December 2023 ("Campaign Period"); both dates are inclusive.

Campaign Eligibility

 Applicable to eligible Tokio Marine AutoPro policies with cover notes issued during the Campaign Period, including both new and renewal business; subject to TMIM standard underwriting rules.

Cancellation or endorsement(s) transacted during the Campaign Period are not eligible for the Campaign.

3. Eligible AutoPro policyholders will receive either a Touch 'n Go eWallet credit or Shell Petrol e-Voucher worth up to RM50, with the following criteria applied:

Sum Insured (RM)	Insured Location	
	Peninsular Malaysia	East Malaysia
100,000 and above	RM50	RM50
Below 100,000	Not entitled	RM20
Voucher Type	Touch 'n Go eWallet credit	Shell Petrol e-Voucher

Note: Insured location would be based on policyholder's insured address stated in the AutoPro policy schedule.

- 4. Participants must provide a valid mobile number associated to their Touch 'n Go eWallet account to be eligible for the Campaign.
- 5. The Touch 'n Go eWallet credit and the Shell Petrol e-Vouchers will be disbursed starting from 1 February to 31 March 2024 both dates are inclusive ("Disbursement Period").
- 6. The eligible Customer will receive either the Touch 'n Go eWallet credit or Shell Petrol e-Vouchers (either one voucher) within the Disbursement Period subject to TMIM's verification of the policyholder's information and full documents and details related to the purchase of Tokio Marine AutoPro insurance.
- 7. TMIM shall not be liable for any loss, damage or claim suffered by the Customer due to the redemption by any third party, should the Customer decide to provide any third party's mobile number during the purchase of Tokio Marine AutoPro insurance.
- 8. TMIM reserves the right to vary, delete or add to any of these Terms & Conditions with fourteen (14) days prior notice. For the avoidance of doubt, cancellation, termination, or suspension by TMIM of this Campaign shall not entitle the eligible Customers to any claim or compensation against TMIM for any and all losses or damages suffered or incurred by the eligible Customers as a direct or indirect result of the act of cancellation, termination or suspension.

Tokio Marine Insurans (Malaysia) Berhad

Level 20, Menara Hap Seng 3, Plaza Hap Seng, No. 1, Jalan P. Ramlee, 50250 Kuala Lumpur, Malaysia. T: (03) 2027 8200 / 2789 8800 F: (03) 2022 2295 Customer Service Hotline: 1800 88 0812 tokiomarine.com





- 9. TMIM only be liable for any loss or damage suffered or incurred as a direct result of TMIM's gross negligence and shall not be liable for any other loss or damage of any kind such as loss of income, profit, goodwill or indirect, incidental, exemplary, punitive, consequential or special loss or damage howsoever arising, whether or not TMIM have been advised of the possibility of such loss or damage.
- 10. TMIM's decision on all matters relating to the Campaign including the eligibility of the policyholder, approval and/or rejection shall be final. No appeal, dispute or correspondences will be entertained.
- 11. By participating in this Campaign, the eligible Customer agrees to be bound by these Terms and Conditions and the decisions of TMIM.
- 12. TMIM reserves the rights, if it deems appropriate to substitute the TnG eWallet credit or Shell Petrol e-Voucher with another product of similar value without prior notice.
- 13. The details submitted by the eligible Customers for the purposes of this Campaign will be collected, processed and used in accordance with TMIM Privacy Statement which is available at tokiomarine.com.

Touch 'n Go ("TnG") eWallet Credit

- 14. Eligible Customer's mobile number will be provided to TNG Digital Sdn Bhd (TNGD) for the purpose of TnG eWallet credit reload.
- 15. Eligible Customer must hold a valid TNG eWallet account for the credit reload purpose.
- 16. There shall be no cancellation or refund once the amount had been credited to eligible Customer's TnG eWallet.
- 17. Any details submitted to Touch "n Go for the purposes of the e Wallet Credit shall be in accordance with Touch "n Go **Privacy Statement** which is available at www.touchngo.com.my/policies/privacy-notice.

Shell Petrol e-Voucher

- 17. Eligible Customer's mobile number will be provided to Shell Malaysia Trading Sdn Bhd for the purpose of e-Voucher disbursement.
- 18. Eligible Customers are responsible to redeem the vouchers within the prescribed validity period.
- 19. There shall be no cancellation, refund or amendment once the e-Voucher had been sent to the mobile number provided by the eligible Customers.